

# ProDSS Factory Service Plans

PLANS TO PROTECT YOUR INVESTMENT

## Optimize the performance and lifetime of your ProDSS Meter.

### Why purchase a Service Plan?

- ProDSS Factory Service Plans cover annual check-up and standard replacement parts.
- Service Plans are less expensive than the price of the same services purchased separately.
- Minimize down-time and risks of data loss by keeping equipment in top working order.
- Use today's budget to protect your investment for years to come!



### What does the Service Plan include?

#### Preventative Maintenance

- Equipment cleaning
- Replacement/lubrication of all o-rings and sealing surfaces
- Firmware updates to handheld and sensors
- Evaluation of the complete system: Handheld + Cable + Sensors
- Calibration of all included sensors with KorDSS Calibration Reports
- Sensor power draw check

#### All Standard Replacement Parts

- ODO cap with 1-year warranty (\$125 value)
- pH or pH/ORP module with 1-year warranty (\$250 value)

#### Priority Treatment

- In the event of unexpected repair needs, the Service Center will complete the evaluation and send an estimate within 5 business days for DSS Factory Service Plan owners (\$100+ value)
- Free return shipping



Comprehensive inspection and testing by expert technicians.




Cable/probe assembly seal replacement.



Verification that sensors meet YSI specifications.



## Coverage Options

ProDSS 4-Port Cable 	
1-year	\$600
2-year	\$1,200
3-year	\$1,800

## What equipment is covered?



ProDSS Handheld

4-Port Cable

Sensors

## How are plans tracked?

Customers will receive a Service Plan Certificate that includes the ProDSS serial number. When it is time to send in the meter, simply include a copy of the Certificate with the [Product Return Form](#).

Go to [YSI.com/Repair](http://YSI.com/Repair) for return instructions.



## Terms

- Plans offered with new ProDSS Meter purchases only
- Plans must be purchased with the meter or within 60 days of shipment of the meter
- Coverage lasts for up to 3 years from when the meter is purchased
- Each plan covers a single ProDSS Handheld, 4-port cable, and up to 4 sensors
- Plans cover labor and standard replacement parts for one check-up per year
- Standard replacement parts include one ODO sensor cap and one pH or pH/ORP sensor module
- Plans do NOT cover ISE modules or more than one each of the standard replacement parts per year, unless failing under warranty
- Labor for non-plan maintenance is not included; however, evaluation of qualifying equipment will be expedited
- Repairs to damaged parts are not covered, unless a result of a defect under warranty
- Plans are only available for purchase within the United States



Factory Service Center located in Yellow Springs, Ohio.



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